

Message

From: Snyder, Jim [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=18260D02987D49E280FC03D2A8D18DDD-SNYDER, JIM]
Sent: 2/8/2017 10:35:46 PM
To: Hamburg, Paul (EEO) [paul.hamburg@vw.com]
Subject: RE: Diagra on 2013 GEN2 Diesel

Okay, just send me email. I will be away from my desk phone in meetings most of the day Thursday but I will have my laptop for email.

Jim

From: Hamburg, Paul (EEO) [mailto:paul.hamburg@vw.com]
Sent: Wednesday, February 08, 2017 5:07 PM
To: Snyder, Jim <Snyder.Jim@epa.gov>
Cc: Gruszczynski, Robert (EEO) <Robert.Gruszczynski@vw.com>; Sutschek, Rob <Rob.Sutschek@vw.com>
Subject: Re: Diagra on 2013 GEN2 Diesel

Jim,
We are awaiting feedback regarding the file sets and security codes. If I hear anything this afternoon or evening I will reach out to you as discussed earlier today. Have a good day safe travels

Cheers
Paul hamburg

On Feb 8, 2017, at 4:14 PM, Snyder, Jim <Snyder.Jim@epa.gov> wrote:

We tried the Diagra on a few cars this afternoon.

2015 GEN3 auto	works fine
2013 GEN2 man	error message. tried later with same results
2014 GEN2 auto	error message *
2014 GEN1 man	won't communicate at all except in generic scantool mode *

*I watched Joel type in the Ex. 4 CBI for Security Code each time, he didn't mistype it.

It seems the Diagra doesn't like these earlier cars. Different security code or protocol?

From: Snyder, Jim
Sent: Wednesday, February 08, 2017 11:53 AM
To: 'paul.hamburg@vw.com' <paul.hamburg@vw.com>
Cc: Gruszczynski, Robert (EEO) <Robert.Gruszczynski@vw.com>
Subject: Diagra on 2013 GEN2 Diesel

Paul, attached are screenshots of the error codes when trying to input the security code with a 2013 Passat manual. We tried it on a 2015 GEN3 car and it worked fine.

We've never tried Diagra on a GEN2 car before today. Is it possible that having the wrong A2L is causing error message? We are using the A2L file given to us in the Consent decree Submission. There is only one A2L file labeled "field fix" in the Submission. Are we sure this A2L file will work with all GEN2 cars? 2013 and 2014? Auto and manual trans?